

EVALUATION QUESTIONNAIRE FOR TH

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| a) | How satisfied are you with the follow Department? (1 - not satisfied; 2 - somewhat satisfied) | | | riat of the |
| | Availability and responsiveness of the | staff | | |
| | Clarity of communication | | | |
| | Clarity of information provided | | | |
| | Educational services provided | | | |
| | Waiting time | | | |
| b) | How satisfied are you with the tutoring the DEB Academic Secretariat (Viter of Very satisfied, | | front office and guidance) |) provided by |
| | Somewhat satisfied, | | | |
| | Not at all satisfied | | | |
| c) | We would be grateful if you could provide suggestions for improving our services below: | | | |
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